

SPSO decision report



Case: 201902128, Greater Glasgow and Clyde NHS Board - Acute Services Division
Sector: Health
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

Mrs C, an advocate, complained on behalf of her client (Mrs B) about the decision to discharge Mrs B's late husband (Mr A) from Royal Alexandra Hospital. Mr A had been diagnosed with a chest infection and bowel obstruction. When Mr A arrived home following discharge, he collapsed and had to be readmitted. The board confirmed that all appropriate assessments had been carried out prior to Mr A's discharge and his observations from the morning of his discharge were found to be in the normal range.

We took independent advice from a consultant surgeon. We noted that Mr A underwent regular observations and that he was assessed as ready for discharge by a consultant, physiotherapist and occupational therapist. There was no evidence to suggest a significant deterioration in Mr A's condition in the run up to his discharge. We did not uphold the complaint.