

SPSO decision report

Case: 201905223, Glasgow City Health and Social Care Partnership
Sector: Health and Social Care
Subject: clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

C complained about the care and treatment they received in hospital.

We took independent advice from a consultant psychiatrist. We found that treatment was in line with recognised clinical practice. There were records of C's medication being reviewed and altered on a number of occasions. There was also written evidence that a discharge plan was in place and discussed with C, although no specific discharge date had been set. We did not uphold C's complaint.