

## SPSO decision report



**Case:** 201909590, East Dunbartonshire Council  
**Sector:** Local Government  
**Subject:** Secondary School  
**Decision:** not upheld, no recommendations

### Summary

C was in contact with the council in relation to their child's (A) transition from primary to secondary education. A had experienced negative behaviour while at primary school and C had concerns about A's safety as, if they transitioned to the secondary school linked with the primary school, the pupils involved in historic events would be attending the same school. C was in contact with the council about the assessments carried out in relation to A's safety and wellbeing and was seeking further information from the council in order to determine which school A would attend. The council restricted C's contact with them after some of their contact was deemed unacceptable.

C complained that the council unreasonably failed to provide them with the information requested in order for C to make an informed decision about A's education provision. We found that the council had ensured a wellbeing assessment and risk assessment was carried out for A for the secondary school. C remained of the view that there were issues relating to A attending this school and alternative schools were offered. There was information which C requested which could not be provided and there were reasons for why the council could not provide this. As such we did not uphold the complaint.

C complained that the council unreasonably expected C to make a decision about A's education provision without the information requested. While C remained of the view the level of information was insufficient, we found the level of information provided was reasonable in order for C to make an informed decision about A's schooling. It was reasonable for the council to expect C to make a decision based on the information available. We did not uphold the complaint.

C complained that the council unreasonably failed to provide an accurate risk assessment relating to A's attendance at the secondary school. We found that a reasonable risk assessment was carried out which took account of the views of A and A's parents. We did not uphold this complaint.