

SPSO decision report

Case: 202000048, Lothian NHS Board - Acute Division
Sector: Health
Subject: Clinical treatment / diagnosis
Decision: not upheld, no recommendations

Summary

C complained about the care and treatment that their grandparent (A) received at the Royal Infirmary Edinburgh (RIE). A was admitted to the RIE following a fall. Following a period of recovery, A was discharged to their home. A was subsequently readmitted to the RIE a short time later and died in hospital following this second admission.

C complained to the board about aspects of A's care during their first admission to RIE, including the board's management of A's nutrition and hydration, the physiotherapy A received, and the planning for A's discharge, but the board did not identify any failings.

We took independent advice from a geriatrician adviser. We found that the management of A's nutrition and hydration, the provision of physiotherapy to A, and the planning for A's discharge was reasonable. We did not uphold C's complaints.