

SPSO decision report

Case: 202001153, West Dunbartonshire Council
Sector: Local Government
Subject: Applications / allocations / transfers / exchanges
Decision: not upheld, no recommendations

Summary

C and their family applied to West Dunbartonshire Council for housing. The council assessed C's application and awarded 115 points. They said that C qualified for a four-bedroom property.

C said the council had not properly assessed their housing application. They said they required a five-bedroom property and the council had not properly assessed their medical needs.

We found that the points allocated to C were in line with the council's policy. The allocation of medical points was based on the assessment of an occupational therapist (a method of helping people who have been ill or injured to develop skills or get skills back by giving them certain activities to do - OT) and their assessed was reviewed by a second OT. We therefore did not uphold C's complaint.