

SPSO decision report

Case: 202005168, Argyll and Bute Health and Social Care Partnership
Sector: Health and Social Care
Subject: Assessments / self-directed support
Decision: not upheld, no recommendations

Summary

C complained about the partnership's social work department in relation to their assessment for a Self-Directed Support budget for their child (A).

C complained to the partnership that their Children's Resources Panel (CRP) had failed to adequately consider C's funding request for after school care for A, and that they failed to adequately considers A's needs, A's carers needs or gather sufficient information to adequately consider the request. The partnership did not identify any failings.

We took independent advice from a social worker. We found that the CRP did adequately consider the needs of A and their carers, based on the information and circumstances presented to the panel. Therefore, we did not uphold the complaint.