

SPSO decision report

Case: 202006807, Scottish Prison Service
Sector: Prisons
Subject: Policy / administration
Decision: some upheld, no recommendations

Summary

C complained about the handing of their Internal Case Management (ICM) case conference. C was unhappy that the Scottish Prison Service (SPS) refused to postpone this meeting in light of ongoing appeals/complaints and COVID-19 restrictions, and also that the SPS subsequently failed to review and amend the minutes.

The SPS confirmed that they acted in line with the relevant guidelines in terms of the timescale for holding the case conference. However, they reflected that it may have been prudent to postpone to a later date given the complexities surrounding it. Notwithstanding this, we concluded that the SPS acted reasonably, in what were unprecedented circumstances. We did not uphold this aspect of C's complaint.