

SPSO decision report

Case: 202111356, North Lanarkshire Council
Sector: Local Government
Subject: Assessments / self-directed support
Decision: not upheld, no recommendations

Summary

C complained about the council's Community Care Assessment (CCA) of their young adult child's (A) care and support needs. The CCA recommended that A continue to work with Social Work to meet the family's desired outcome of A working towards independent living and becoming less reliant on their parents. C complained that the CCA did not take into account all of the information that they had submitted for consideration. In particular, they were concerned that the CCA failed to take account of the family's home situation and allow for periods of respite for both A and their parents.

The council concluded that the CCA had taken account of, and referred to, all relevant information, including from other relevant council departments and outside organisations. The council were also of the view that the CCA had taken into consideration A's outcomes, including time that would be neither spent by A at home nor with their parents.

We took independent advice from a social work adviser. We found that the council's decisions following the CCA regarding respite for A were reasonable, and that they reasonably took account of the family's home situation.

We found that the CCA was completed following the principles of the relevant legislation and reached a reasonable conclusion. We found nothing to suggest that the council failed to take account of relevant information, or minimised any potential risks to A or others. We did not uphold C's complaint.